

interfuze. Health

Peak Performance App: Empowering Staff Development at East Metropolitan Health Service

A health tech solution by Interfuze and powered by

The Background

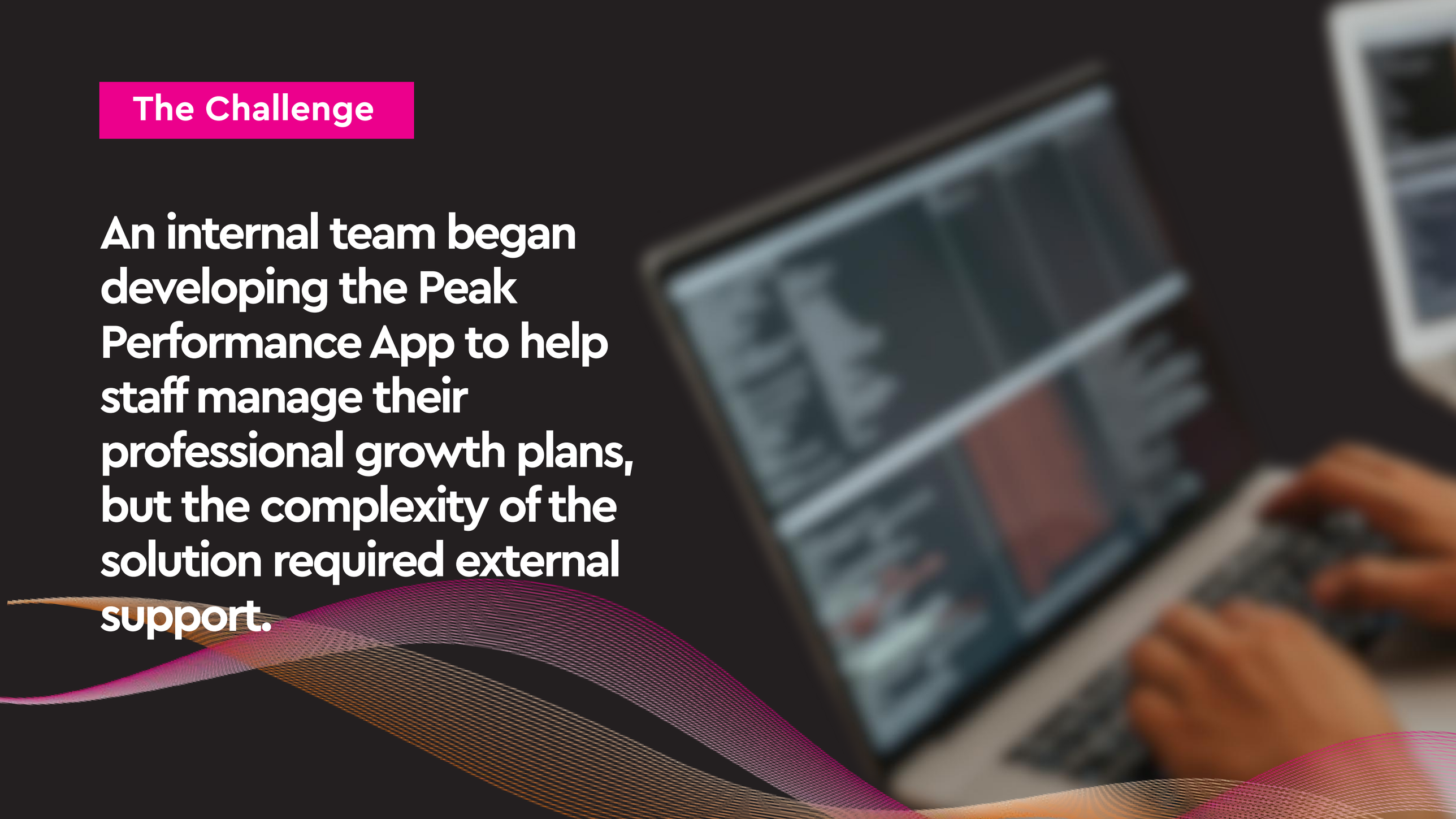
At East Metropolitan Health Service, staff surveys showed a clear message: employees wanted more opportunities for personal and professional development.

But the existing, manager-led process was challenging to track, and valuable check‑ins were often hard to schedule.



The Challenge

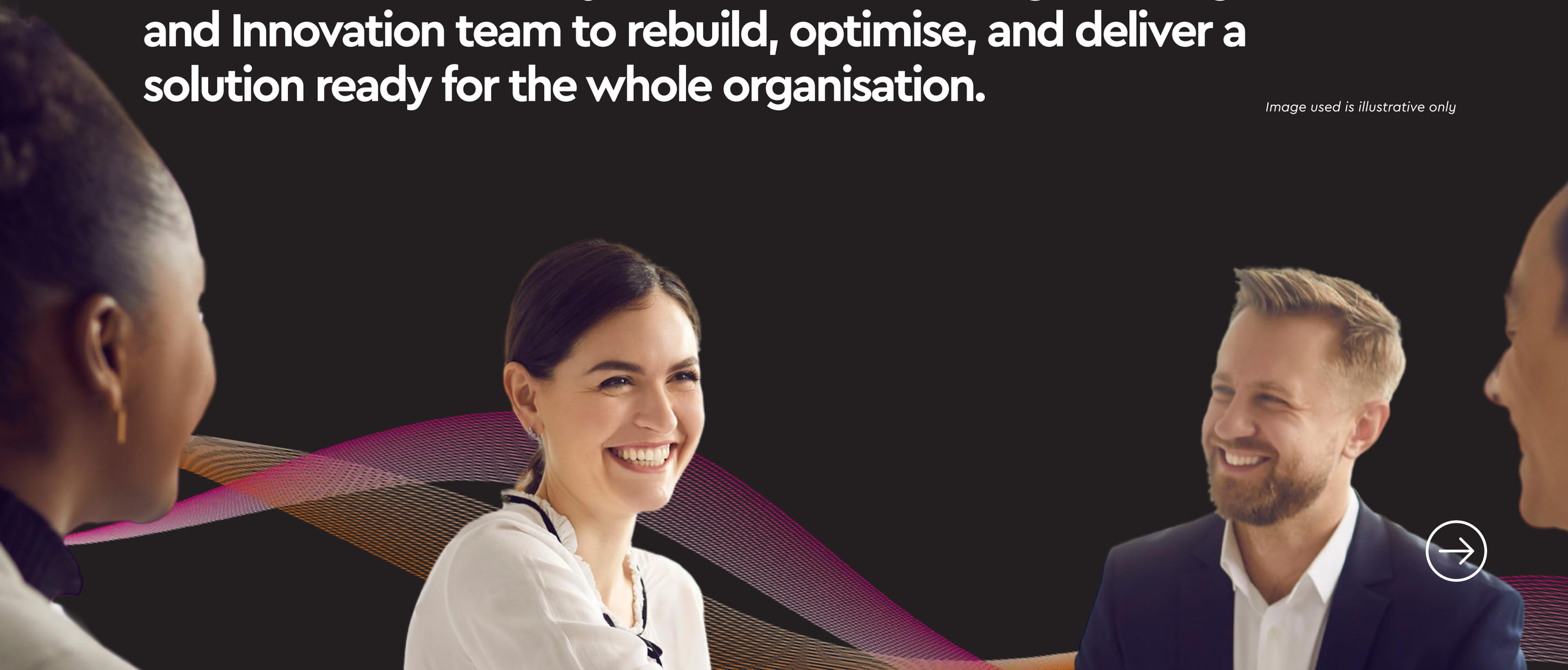
An internal team began developing the Peak Performance App to help staff manage their professional growth plans, but the complexity of the solution required external support.



The Partnership

That's when Interfuze joined East Metro's Digital Design and Innovation team to rebuild, optimise, and deliver a solution ready for the whole organisation.

Image used is illustrative only



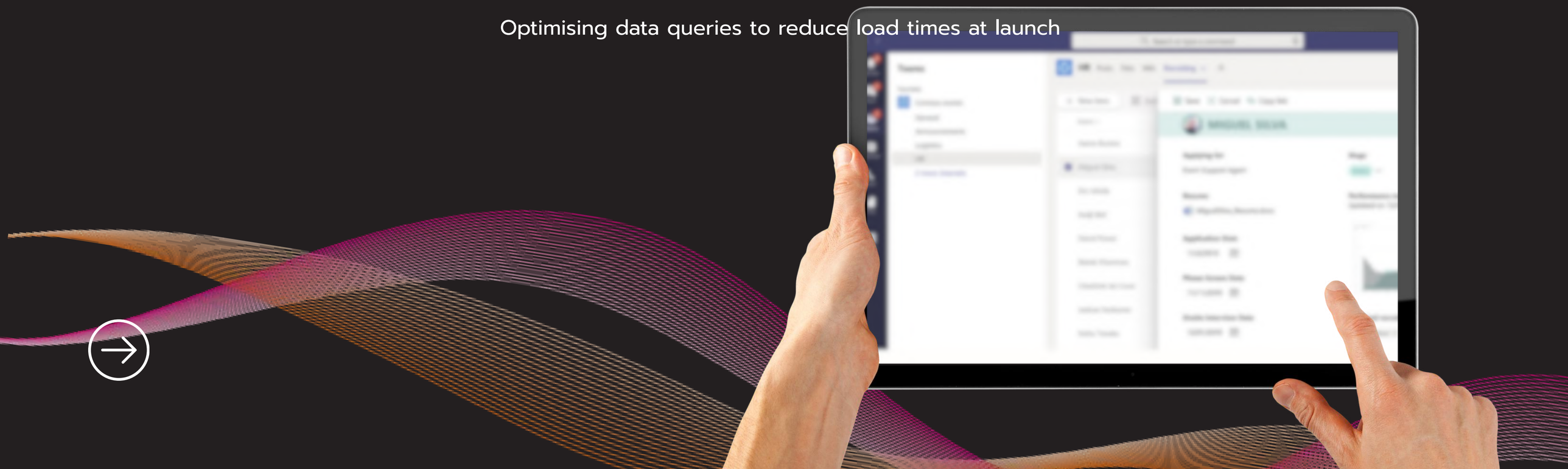
The Solution

Interfuze's Power Platform specialists strengthened the app from the ground up by:

- Securing all employee data through Power Automate-controlled SharePoint lists

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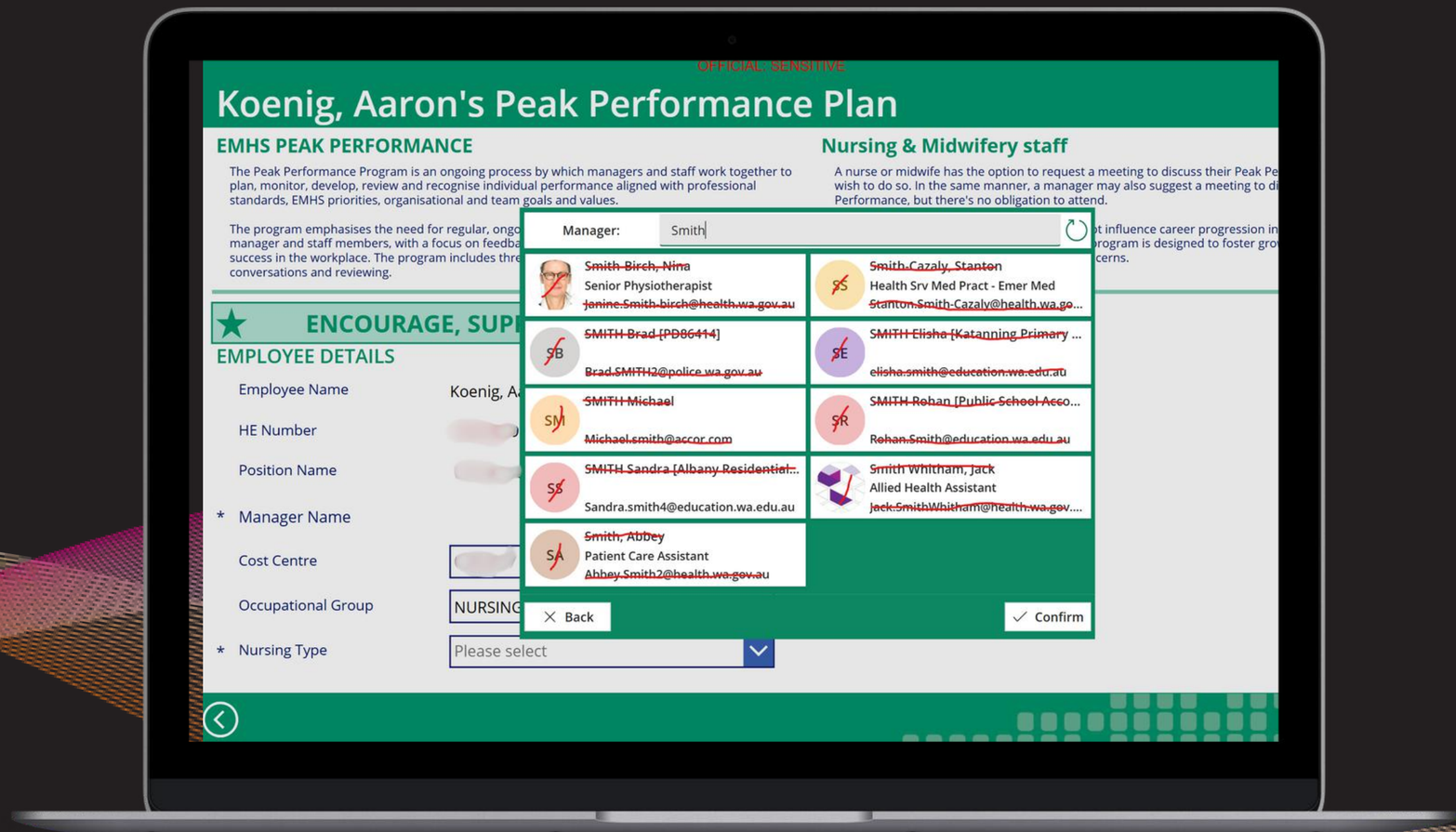
Optimising data queries to reduce load times at launch



The Solution

- **Creating custom UI components to make manager selection and navigation intuitive**

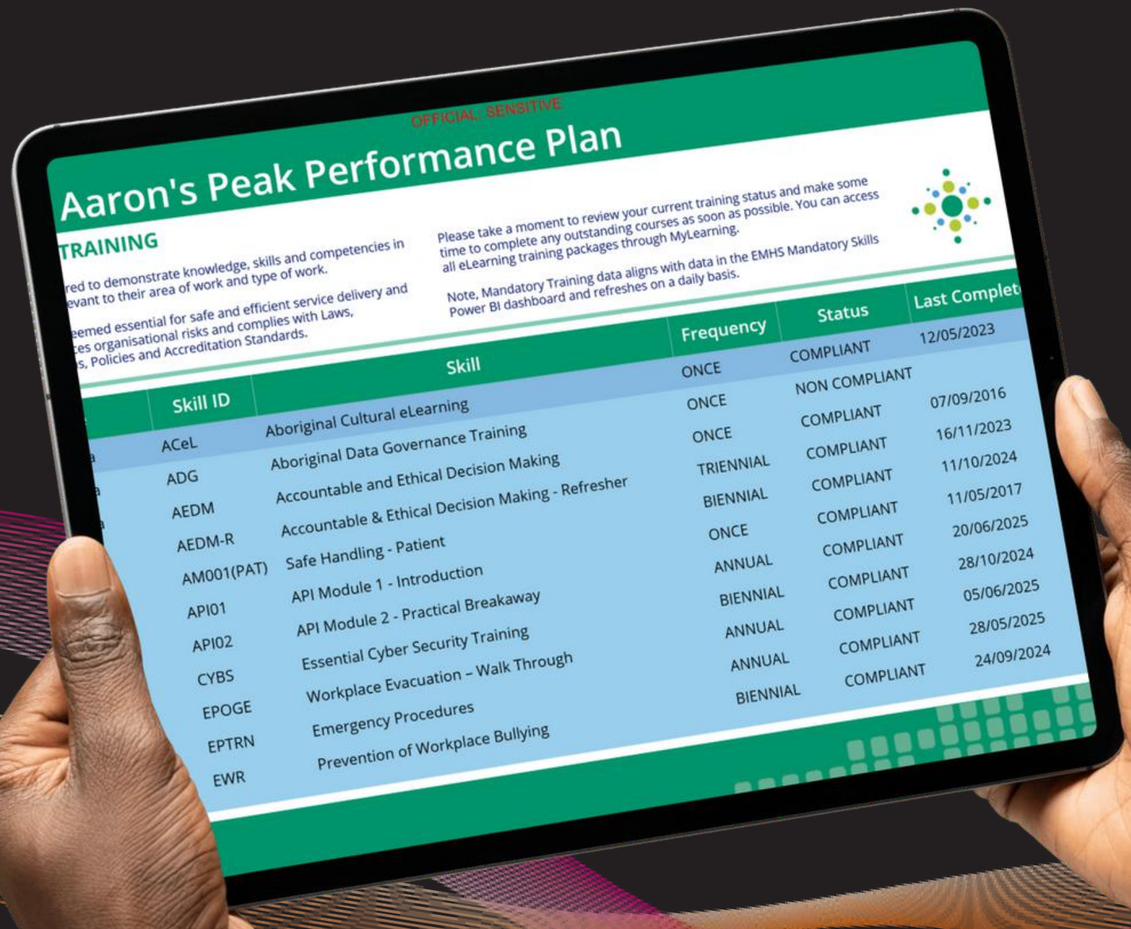
Data presented is illustrative only and does not reflect real-world staff information



The Solution

- **Optimised data queries for faster load and improved performance**

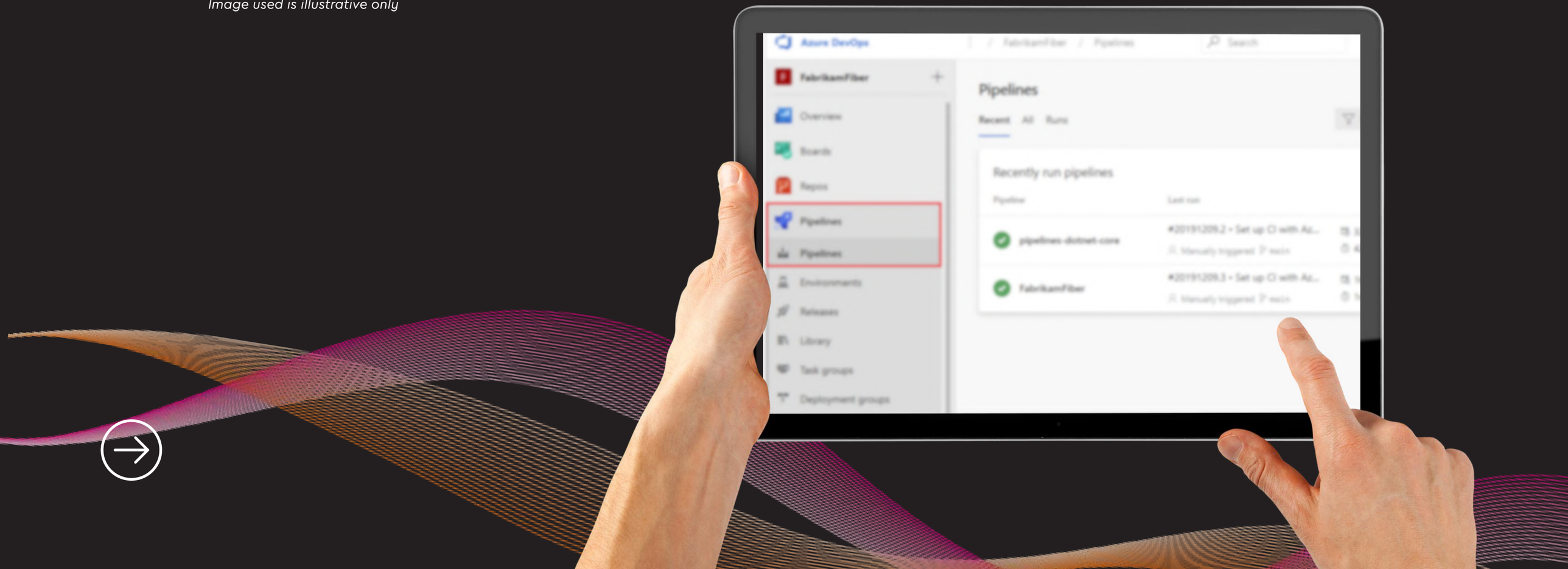
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The Solution

- **Implementing an Azure DevOps deployment pipeline for continuous integration and delivery across environments**

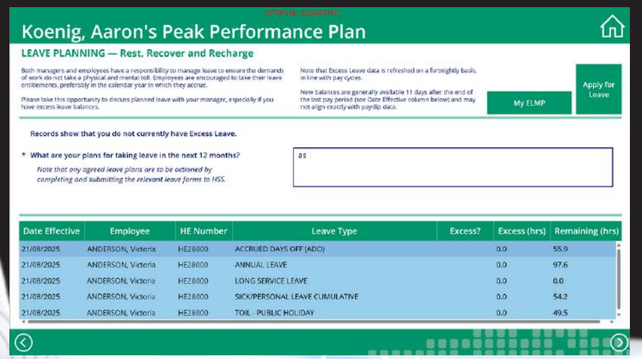
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The Outcome

- Over 1,000 Peak Performance Plans created since launch
- Improved visibility of staff development activities
- Secure and scalable platform across all of EMHS's Power Apps solutions
- Reduced administrative burden for managers and HR

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Impact

"The feedback we've received from users across EMHS has been overwhelmingly positive and Interfuze played a big part in making that happen."

East Metro Health Services Learning and Development Team

The Future

With reliable development data now available, EMHS can make informed decisions about workforce support and training needs, helping staff achieve their best.





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